



Fully managed by Central Highlands Rural Health				
	Income & charges	Day	Weekly (to nearest \$)	Year (to nearest \$)
<b>Level 1 Basic care</b>	Commonwealth Subsidy ( <i>supplements not included</i> )	\$24.46	\$171	\$8,892
	Care Management Fee (average hours per fortnight = 1)	\$7.00	\$49	\$2,555
	Package Management Fee	\$7.00	\$49	\$2,555
	Package funding available to consumer for care & services	\$10.46	\$73	\$3,818
	Income & charges	Day	Weekly (to nearest \$)	Year (to nearest \$)
<b>Level 2 Low level care</b>	Commonwealth Subsidy ( <i>supplements not included</i> )	\$43.03	\$301	\$15,652
	Care Management Fee (average hours per fortnight = 2)	\$9.52	\$67	\$3,465
	Package Management Fee	\$8.32	\$58	\$3,028
	Package funding available to consumer for care & services	\$25.19	\$176	\$9,194
	Income & charges	Day	Weekly (to nearest \$)	Year (to nearest \$)
<b>Level 3 Intermediate level care</b>	Commonwealth Subsidy ( <i>supplements not included</i> )	\$93.63	\$655	\$34,060
	Care Management Fee (average hours per fortnight = 5)	\$25.79	\$181	\$9,389
	Package Management Fee	\$10.24	\$72	\$3,729
	Package funding available to consumer for care & services	\$57.60	\$403	\$21,024
	Income & charges	Day	Weekly (to nearest \$)	Year (to nearest \$)
<b>Level 4 High level care</b>	Commonwealth Subsidy ( <i>supplements not included</i> )	\$141.94	\$994	\$51,688
	Care Management Fee (average hours per fortnight = 8)	\$40.34	\$282	\$14,684
	Package Management Fee	\$14.30	\$100	\$5,205
	Package funding available to consumer for care & services	\$87.30	\$611	\$31,865



**Self-managed by you and Central Highlands Rural Health – Not available for Level 1**

Level 2 - Income & charges – as per Page 1 except for:	Day	Weekly Rounded to nearest \$	Year Rounded to nearest \$
Care Management Fee (average hours per fortnight = 1)	\$4.76	\$33	\$1733
Package funding available to consumer for care & services	\$29.95	\$210	\$10,932
Level 3 - Income & charges – as per Page 1 except for:	Day	Weekly Rounded to nearest \$	Year Rounded to nearest \$
Care Management Fee (average hours per fortnight = 3)	\$12.90	\$90	\$4,696
Package funding available to consumer for care & services	\$70.49	\$493	\$25,729
Level 4 - Income & charges – as per Page 1 except for:	Day	Weekly Rounded to nearest \$	Year Rounded to nearest \$
Care Management Fee (average hours per fortnight = 4)	\$20.17	\$141	\$7,341
Package funding available to consumer for care & services	\$107.47	\$752	\$39,227

**Explanatory notes (as per My Aged Care –April 2020):**

**Care Management:** This is an important service that includes case management and coordinating care and services that will help you deliver on the goals you identified in your care plan. Every Home Care Package, including those being self-managed will require some level of care management. Approach to care management: Care management is delivered by Case Managers who are locally based, experienced and qualified. We have two approaches to care management 1. *Fully managed* by our staff or 2. *Self-managed* by you in conjunction with us. A fully managed package offers an average of hours per fortnight depending upon your package level. Self-managed packages offer on average @ half of what a fully managed package offers. The option you choose initially, which will be reflected in your Home Care Agreement, can be reviewed on an annual basis or if your circumstances change. Services offered include establishing and reviewing your Agreement and care plan which involves creating and reviewing your goals and developing your service timetable, coordination and scheduling of services, ensuring the care is aligned with other supports, providing a point-of-contact for you and your support network and unlimited contact with you and your support people by phone, email, face-to-face either planned with you or as required.

**Average hours per fortnight 1. Fully Managed – Level 1 = 1, Level 2 = 2, Level 3 = 5 & Level 4 = 8 and 2. Self-Managed Level 2 = 1, Level 3 = 3 & Level 4 = 4**

**Package Management:** This is the ongoing administration and organisational activities associated with ensuring smooth delivery and management of your Home Care Package. These activities include, preparation of monthly statements and other written communication, creating and maintaining legal service agreements with other service providers, checking charges and paying accounts and invoices for goods and services you receive and ensuring high quality and safe services that meet all the Aged Care Quality Standards and legislative requirements.

**Maximum Exit Fee:** This is the maximum amount we can deduct from funds that are left in your package when you leave care (either when you change provider or leave home care). The amount covers administration costs associated with leaving. CHRH charges **\$500**.

**Staff travel cost** – are mostly included in hourly rates of services. See Fee schedules for home care services.